

# Kevin Andrés Toro Moreno

Backend Developer – Java & Python

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Bogotá, Colombia

I am a developer with strong expertise in Java and Python, focused on building reliable and scalable applications. I have experience with SQL databases, web API integration, and web development, ensuring efficient solutions. I'm comfortable working in cross-functional teams and have gained leadership experience, where I balance technical tasks with mentoring and team coordination to achieve impactful results.

## EDUCATION

*Universidad el Bosque, Bogotá, Colombia*

**Jan 2025 – Dec 2028**

**Systems Engineer**

*Generation, Bogotá, Colombia*

**Nov 2024 – Feb 2025**

**Junior Java Full Stack Developer**

## PROJECTS

***E-commerce el Zafiro azul***

**Dec 2024 – Feb 2025**

Technologies: Java (Spring Boot), Hibernate JPA, MySQL, JavaScript (vanilla), JWT

- Developed backend using Spring Boot, Hibernate JPA, and MySQL, managing products, users, and orders efficiently.
- Applied SOLID principles, GRASP patterns, and integrated secure JWT authentication for session management.
- Built a responsive frontend with vanilla JavaScript for a smooth cross-device user experience.

## WORK EXPERIENCE

*Teleperformance, Bogotá, Colombia*

**Mar 2023 – Jan 2025**

**Team Leader**

- Consistently recognized as a top performer, leading teams to exceed KPIs.
- Designed a strategy that reduced ticket handling times by 50%, optimizing team efficiency.
- Led a 20% improvement in quality KPIs through personalized coaching and goal setting.

*Optum, Bogotá, Colombia*

**Oct 2022 – Feb 2023**

**Customer care representative**

- Processed 98% of client requests efficiently, ensuring timely resolutions.
- Provided outstanding customer service with an 85%+ satisfaction rate, focusing on client needs.

## SKILLS

Backend Development | Programming | Java (Spring Boot) | Python | RESTful API Integration | OOP | MVC | Git | Junit | Mockito | SQL | HTML | CSS | JavaScript |

## LANGUAGES

- English (C1)
- Spanish (Native)